

Environmental Targets & Performance 2012



Objective: Minimise the impact of transport activities

Target: Average 47 or fewer business miles per customer visit

Result: Averaged 43 miles per customer *8% ahead of target*
12% improvement since 2009

Target: Maintain company car fuel consumption at 2011 levels

Result: Averaged 46.7 miles per gallon *0.8% behind target*
15.7% improvement since 2008

Target: Maximise and measure Groupage deliveries

Result: 80% of deliveries via groupage services *Target achieved*

Target: Communicate environmental aims to carriers

Result: Environmental policy sent to hauliers *Target achieved*

Objective: Reduce energy consumption

Target: Consume fewer than 75,000 kilowatt hours

Result: Total consumption 67,692 kWh *10% ahead of Target*
42% improvement since 2008 despite introduction of electric trucks

Target: Maintain Forklift energy consumption per truck hour at 2011 levels

Result: Average consumption 21.1kw per truck per hour *18% ahead of Target*
15.7% improvement since 2010 with introduction of electric trucks

Objective: Reduce resource consumption

Target: Maintain polythene consumption at or below 2011 levels

Result: Used 0.088kg per tonne handled *17% ahead of Target*

23% improvement since 2006

Target: Maintain office paper, ink & consumables use at or below 2011 levels

Result: Stock value reduced by 39% *Target achieved*

A4 paper consumption reduced by 12% *Target achieved*

Printer cartridge use increased by 29% *Target missed*

Objective: Promote awareness of industry-related environmental issues and performance

Target: Publicise our *company* and *product* environmental credentials

Result: Warren Board's EMS promoted and published by DEFRA as a case study.

Website enhanced to include news stories and articles relating to environmental performance. *Target achieved*

Objective: Remain legally and environmentally compliant

Target: Incur no legal or environmental non-compliances

Result: No legal or environmental non-compliance issues. *Target achieved*

Target: Achieve ISO14001 re-certification

Result: EMS re-certified to ISO14001 until October 2015 *Target achieved*